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April 5th 2021

Dear Valued Customer-

Panolam Surface Systems will be adding a 12% square foot chemical surcharge to all orders shipped on or after May 1, 2021. This will be on our entire line of FRP.

This news is not easy for us to deliver.

This chemical surcharge is a result of the unprecedented increases in the petroleum chemical markets which directly increase the costs of our primary components. As a result, we are implementing this charge. We suspect and hope this surcharge will be short-lived and will be reduced / eliminated as our material costs return to normal.

Unfortunately, we cannot just ignore moves of this magnitude. We will continue to monitor the situation closely and keep you updated as changes occur.

Very Sincerely,

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